

## **LAFAYETTE SENIOR SERVICES**

### **COVID-19 RESOURCES**

#### **GENERAL INFORMATION AND ASSISTANCE:**

**“Stay Home. Save Lives. Check In.”** On March 31 Governor Gavin Newsom announced the “*Stay Home. Save Lives. Check In.*” campaign urging Californians to help combat social isolation and food insecurity among Californians who are over the age of 65 – a community that is uniquely vulnerable to COVID-19.

He also announced the creation of a statewide hotline — 833-544-2374 — in coordination with the non-profit local 2-1-1 systems, so that Californians have a one-stop shop to answer their questions and get assistance during this crisis. For example, the 2-1-1 system is able to help older Californians access grocery and medication delivery while staying at home. [Click here](#) to read full press release on the State website.

#### **Contra Costa County Aging & Adult Services**

##### **Information & Assistance for Seniors**

1-800-510-2020

<https://ehsd.org/elderly-disabled/area-agency-on-aging/>

##### **Area Agency on Aging Information & Assistance Call Center**

Available to assist callers with questions and referrals for food resources in addition to all programs and groups in Contra Costa County to assist those 60 and older and disabled adults.

(925) 229-8434

#### **Contra Costa County COVID-19 Resources**

<https://www.contracosta.ca.gov/7773/COVID-19-Resources>

## **GROCERY/PHARMACY SHOPPING AND DELIVERY**

**Lamorinda Spirit Van** Providing free delivery service to Lamorinda Seniors 60+, from Lafayette essential businesses.

[dispatch@lovelafayette.org](mailto:dispatch@lovelafayette.org) or (925) 283-3534

<https://www.lovelafayette.org/city-hall/city-departments/parks-trails-recreation/senior-services/lamorinda-spirit-van>

**Lamorinda Village** For help with grocery shopping and pharmacy pickups:

[info@lamorindavillage.org](mailto:info@lamorindavillage.org) or (925) 283-3500.

<https://lamorindavillage.org/>

## **NUTRITION**

**Great Plates Delivered** For information or to apply for this restaurant meal delivery program, contact 211, or Information and Assistance 800-510-2020 or 925-229-8434.

<https://covid19.ca.gov/restaurants-deliver-home-meals-for-seniors/>

**Contra Costa County COVID-19 Food Distribution Map** Grocery and meal distribution sites for students, seniors, low-income.

[Contra Costa County COVID-19 Food Distribution Map](#)

**Meals on Wheels Diablo Region** The essential service of home delivered meals will continue uninterrupted. Additional safety precautions have been enacted to ensure safe delivery. If someone is isolated and homebound without food, Senior Nutrition will try to accommodate these folks on existing routes that are not impacted.

(925) 937-8311

<https://www.mowdiabloregion.org/>

**C.C. Café** Program of Meals on Wheels, distributing 7 frozen meals once a week. Distribution takes place Tuesdays from the Meals on Wheels Diablo Region Office in Walnut Creek (1300 Civic Dr.) Please call 925-395-4218 *in advance* to reserve your meals and to receive more detailed information on pick-up.

<https://www.mowdiabloregion.org/cc-caf%C3%A9s>

**Contra Costa County Health Services Food Assistance for Seniors**

(925) 676-7543

<https://www.foodbankccs.org/get-help/foodbycity.html>

**White Pony Express** Relaying food and goods to those in need in Contra Costa County

(925) 322-0604

[www.whiteponyexpress.org](http://www.whiteponyexpress.org)

**Monument Crisis Center**

(925) 825-7751

<https://www.monumentcrisiscenter.org/>

**LAFAYETTE GROCERY STORES/PHARMACIES**

Safeway: (925) 283-0228 Tues and Thursdays 6-9am for seniors/immune-compromised only

Whole Foods: (925) 284-5305 8-9am daily for seniors age 60+

Trader Joes: (925) 299-9344 Separate line for seniors in front of store from 9-10am. Given priority to enter first.

Diablo Foods: (925) 283-0737 open 9am-7pm. No special hours for seniors

Walgreens: (925) 385-2385 8-9am every Tuesday for seniors only. Drive-through and home delivery

CVS: (925) 284-7121 home delivery

## **TRANSPORTATION**

Mobility Matters (925) 284-6161 <https://www.mobilitymatterscc.com/>  
County Connection LINK (925) 938-7433 <https://countyconnection.com/paratransit/>  
GoGoGrandparent (855) 464-6872  
Contra Costa Yellow Cab and DeSoto Company – 925-284-1234 10% discount for Lamorinda older adults

## **TELEPHONE AND ONLINE REASSURANCE PROGRAMS**

**Friendship Line California** The State is expanding the Friendship Line California to serve as a resource to provide emotional support to older Californians experiencing loneliness, isolation, and anxiety. (888) 670-1360

**Well Connected** Phone and online program offering activities, education, friendly conversation, and an assortment of classes and support groups for older adults accessible from the comfort of home. The community consists of participants, staff, facilitators, presenters, and other volunteers who care about each other, and who value being connected to engaging content, and to each other. Well Connected members can play a game, learn a language, write a poem, go on a virtual tour, meditate, share a gratitude, get support, and most importantly, connect and engage with others every day across the country. All groups are accessible by phone or online. Well Connected is a Community Service of Covia and is free of charge to all participants and available to adults over the age of 60. [Click here](#) to view the catalog of interest groups. To get started: (877) 797-7299 or [coviaconnections@covia.org](mailto:coviaconnections@covia.org)

**Social Call** As part of its commitment to fostering community, Covia's free *Social Call* program matches fully vetted, trained volunteers with individuals over the age of 60 in need of one-to-one compassionate conversation and care via the telephone. (877) 797-7299 or [coviaconnections@covia.org](mailto:coviaconnections@covia.org)

**TeleCare** A daily reassurance call to those who are housebound, for the health and welfare of the client, as well as for a friendly chat and exchange of ideas. Trained volunteers call clients Monday through Friday mornings, beginning at 9 am. Contact Assistance League of Diablo Valley (925) 934-0901  
<https://www.assistanceleague.org/diablo-valley/philanthropic-programs/telecare/>

**Friendly Visitor - Telephone Reassurance through Meals on Wheels Diablo Region** - A growing number of seniors are isolated and can't visit their friends and family as much as they used to, especially those who don't drive. If you or a family member would enjoy some company, sign up for the Telephone Reassurance Program. They match older adults with a volunteer who will call to provide contact and safety checks to support older individuals. Call (925) 937- 8311 or email [info@mowdr.org](mailto:info@mowdr.org).

**The Friendship Line - Institute on Aging** The Friendship Line can be a much-needed support service to aging adults at this time for those who need a connection or a listening ear. Accredited crisis intervention program for older and disabled adults; provides emotional support, reassurance, elder abuse prevention, and information and referral. (800) 971-0016 (24-hours) <https://www.ioaging.org/services/all-inclusive-health-care/friendship-line/contact-friendship-line>

### **MISCELLANEOUS**

**Contra Costa Crisis Center** 24-hour hotline: 1-800-833-2900 [www.crisis-center.org](http://www.crisis-center.org)

**Health Insurance Counseling & Advocacy Program (HICAP)** counselors are available via phone and video conference to assist people with Medicare questions including coverage issues related to COVID-19. HICAP provides free, unbiased counseling and advocacy on Medicare and related health insurance, including long term care insurance. Confidential individual counseling is provided by trained volunteer counselors registered with the California Department of Aging. HICAP does not sell or endorse any products or services. For additional information: <https://cahealthadvocates.org/hicap/>. To make an appointment: 925-602-4163.