

When to call 911?

If you are in a situation which you cannot be put on hold, this is the number to call for help. Dispatchers will send an officer, fire personnel and/or ambulance depending on the nature of the call.

Examples:

- ◆ Serious injury needing immediate response.
- ◆ Traffic accident with injuries.
- ◆ Serious crime occurring.
- ◆ Burglary in progress.
- ◆ Armed robbery.
- ◆ Fire.



9-1-1 is the emergency line.

Because of the limited number of 9-1-1 lines and the fact that they are always answered first, 9-1-1 should be reserved for emergencies to keep lines clear. Never hang up until the dispatcher tells you to do so.

NON-EMERGENCY LINE

925-284-5010

This line should be used to report incidents that have already occurred. In the case where no immediate danger is present.

If you have a cell phone, If you can, call the police on their full 10-digit number (925)284-5010 for the Lamorinda Area, not 9-1-1. Mobile 9-1-1 does NOT automatically know who or where you are.



VISIT OUR WEB SITE AT:
www.ci.lafayette.ca.us

LAFAYETTE POLICE DEPARTMENT

Neighborhood Watch



**3675 Mt. Diablo Blvd., Suite 130
Lafayette, CA 94549**

Emergency: 9-1-1

Non-Emergency: 925-284-5010

Business Phone: 925-283-3680

Fax: 925-283-4126

Neighborhood Watch

The Neighborhood Watch, Community Action and Problem-Solving Program is one of the most effective means available for resolving issues within your community. Through organized problem-solving activities, your block can remove crime from your neighborhood and address any community issues that concerns residents.

The Neighborhood Watch program relies on the best tool ever invented—a good neighbor. Fortunately, good neighbors are found everywhere. Neighborhood Watch is not guard duty. It's focusing on community issues, forming community action groups, getting to know your neighbors and finding resolutions to neighborhood problems. Some resolutions entail being aware of suspicious activity and knowing what to do about it, and effectively securing your property and developing a neighborhood communication network.

Neighborhood Watch is a police/community partnership and an educational process by which neighbors can learn to resolve neighborhood issues.

It involves:

- ◆ Neighbors getting to know each other and working together in a program of mutual assistance.
- ◆ Citizens being trained to recognize and report suspicious activities in their neighborhoods.
- ◆ Implementation of crime prevention techniques such as home security, operation identification, etc...

How Do I Start A Neighborhood Watch

It's easy, select the area to be covered by your Neighborhood Watch block. A block consists of 12-20 homes that surround you. Personally contact and talk with as many block participants as possible. Meetings are scheduled on Tuesday evenings at 7:00PM. Police personnel are able to conduct approximately two meetings per month, so a waiting period occurs occasionally.

Select a desired date and telephone Cathy Surges-Moscato (Crime Prevention Commission Aide) at (925)283-3680 or email csurges@lovelafayette.org during business hours 8:00am to 5:00pm Monday thru Friday to schedule a meeting.

(A minimum of three weeks advanced notice is needed.)



SUSPICIOUS ACTIVITY

Call the police about all suspicious activity. Don't worry about "bothering" them this is what they are for. Don't worry about being embarrassed if your suspicions prove unfounded. Better to think what could happen if you don't act.



The following are some examples of suspicious activity.

- ◆ Persons running, especially if something of value is being carried.
- ◆ Persons loitering around cars or going car to car peering into them.
- ◆ Strangers loitering or driving through a neighborhood several times.
- ◆ Non-resident going into back or side yard of a house is also suspicious under almost any circumstances.
- ◆ Anyone screaming.